



Code of Conduct

By becoming a London Trampoline Academy and London DMT member you agree to abide by the following code of conduct. This applies to all members, which includes participants, parents, guardians, carers, and other volunteers.

The aim of this code of conduct is to help ensure a fun and safe environment for all, including at training sessions, competitions, and other club events. As the Club is fully committed to safeguarding and promoting the wellbeing of all Club members, we believe that it is important that all Club members should, always, show respect and understanding for the safety and welfare of others.

As such, all members must abide by the following code of conduct at all times. Failure to follow this will result in termination of your membership (see complaints and discipline procedure). If you have any queries, please email info@londtrampoline.com

- All members must respect the rights, dignity and worth of all participants regardless of age, gender, ability, race, cultural background, religious beliefs, or sexual identity.
- All members should be a positive role model and treat others with the same level of respect you would expect to be shown to you.
- All members should encourage everyone to enjoy sport and understand that people have different motivations for taking part.
- All members must be supportive of each other
- All members must respect fellow club members and opponents at competitions.
- Members should treat all equipment with respect.
- All members must participate within the rules and respect coaches, judges, other staff members and their decisions.
- All members must set a good example by recognising fair play and applauding good performances of all.
- All members must use correct and proper language at all times.
- Members are not allowed to smoke, consume alcohol or drugs on Academy premises or whilst representing the London Trampoline Academy and London DMT.
- Bullying of any sort will not be tolerated.
- All members must adhere to London Trampoline Academy and London DMT policies, procedures and rules.
- Above all, remember that this is supposed to be enjoyable for all participants!

Parents, guardians, and carers must adhere to the following additional code of conduct.

- You are expected to ensure payments of training fees, competition fees & annual insurance are paid on time through the appropriate system.
- You must ensure that all changes in contact details are updated on the class4kids booking system
- You are invited to attend competitive events particularly when your child is participating.
- Ensure any concerns are raised with the appropriate club representative, in the appropriate manner.
 - You should speak with the coach in charge if you are concerned about any coaching/development matter. This should be done at an appropriate time (e.g. at the end of a training session or mutually agreed time) to ensure that the coach's time is not taken away from the delivery of coaching to other club members.



- You should speak with a member of the senior management team if you have any other concerns or complaints about any aspect of the club via email or phone call. A meeting can then be arranged at a mutually convenient time to address these issues.
- Welfare issues should be raised with the welfare officer in writing via welfare@londontrampoline.com or via phone 07717436770
- You should endeavour to establish good communications with the club, coaches and officials for the benefit of all.
- Understand that unfair play and arguing with officials is actively discouraged.
 - You should never aggressively challenge/argue with either club or competition officials, and should discourage the same with your children.
 - You should publicly accept club/competition official's judgements.
- You should set a good example by recognising and promoting good sportsmanship and applauding the good performances of all.
- Ensure participants adhere to club rules, policies, and procedures.
- Encourage your child to learn the rules and participate within them.
- You should support your child's involvement and help them to enjoy their sport.
 - You should help your child to recognise good performance, not just results.
 - Support participants to accept responsibility for their own performance and behaviour.
 - Always be supportive and praise efforts.
- Never berate, punish, or belittle participants.
 - You must use correct and proper language and behaviour at all times in the gym, at club events or events the club is attending.
 - You should never punish or belittle your child for poor performance or making mistakes.
- Never force anyone to take part in a sport.
- You are expected to refrain from coaching your own children or distracting them from the spectator area whilst in the training venue.

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