

## London Trampoline Academy and London DMT



## Membership Policy

By becoming a London Trampoline Academy and London DMT member you agree to abide by the following membership policy. This applies to all participants, parents, guardians, carers, officials, and other volunteers. The aim of this policy is to help ensure a fun and safe environment for all, including at training sessions, competitions, and other club events. Failure to follow this will result in termination of your membership (see complaints and discipline procedure). If you have any queries, please email <a href="mailto:info@londontrampoline.com">info@londontrampoline.com</a>

- Membership is open to all, regardless of age, gender, ability, race, cultural background, religious beliefs, or sexual identity.
- To be a member of London Trampoline Academy and London DMT you must pay your membership fee, hold British Gymnastics membership and pay your monthly session fees on time.
- The London Trampoline Academy and London DMT membership fee is an annual fee (due when you join the club, and then annually within 1 month of the anniversary of the joining date) that is non-transferable and non-refundable.

**Important note:** Participants must also have British Gymnastics membership for insurance purposes. Anyone found not to have BG membership after attending sessions for 6 weeks will not be able to attend until they have gained their BG membership.

BG membership can be acquired here: https://www.british-Gymnastics.org/renewal-options
Participants are responsible for their own BG membership, however, please contact the club manager at info@londontrampoline.com if you would like assistance.

## Monthly session fees

- These are taken on the 1<sup>st</sup> of every month. Therefore, your first monthly session fee payment will be higher than usual as you will need to pay for sessions attended up to the 1<sup>st</sup> of the month.
- Late payment
  - o Please get in contact with us if you are unable to pay your monthly fees on time
  - o If fees are not paid by the 26<sup>th</sup> of the month, and there has been no communication with the Club, membership will be automatically cancelled.
- ➤ Holidays & missed sessions
  - Fees are calculated on a 48 week year, which takes into account the Clubs 2 week break in Winter and 2 week break in Summer.
  - If you miss a session, then we offer catch up sessions which should be agreed with the head coach via email at <a href="mailto:harriet.curtis@londontrampoline.com">harriet.curtis@londontrampoline.com</a>
  - If you wish to take a payment holiday, for example if you are away for multiple months and unable to attend sessions, we can pause your monthly fees however we cannot guarantee your space in the session will be available upon your return.
  - We require 4 weeks' notice of any payment holiday.

## Cancellation and termination of membership

- Membership may be revoked due to any behaviour contrary to the policies, procedures, and rules of London Trampoline Academy and London DMT (see complaints and discipline procedure).
- London Trampoline Academy and London DMT reserves the right to terminate the membership of any member who fails to attend for a period of eight weeks.
- Should you wish to cancel your membership, you must provide us with 4 weeks' notice in writing via email to <a href="mailto:jean.curtis@londontrampoline.com">jean.curtis@londontrampoline.com</a>
- You will be liable for the sessions that have taken place up to your notice was given and for those taking place during the 4-week notice period. You are welcome to continue attending sessions during the notice period. Please be aware no refunds will be given if you choose not to attend the sessions during the notice period.

Updated: 03/08/2022

Review date: 01/08/2023 unless British Gymnastics release new policies prior to this date.

